



# Travel Risk and Crisis Management: Understanding and Implementing Solutions for Compliance with ISO31030

Yes, I Would Like to Attend

Date: Tuesday, Sept 28, 2021 | Time: 10:00am – 11:00am EST | Cost: FREE



## Webinar Outline

As companies begin to return to some form of normality, those traveling internationally will be faced with a world that has changed; the impact of the pandemic has accentuated a series of known risks and introduced new challenges. It is essential that organizations plan for this new reality and implement all measures necessary to protect staff involved in international travel while adhering to the latest Travel Risk Management Standard, ISO 31030. The application of this standard will require organizations to comply with strict legal obligations regarding duty of care. This webinar will focus on ISO 31030 and offer valuable advice regarding implementing the guidelines and attaining legal compliance successfully.



## Topics Will Include

- What Are an Organization's Legal Obligations
- Who Are the Stakeholders and Drivers of a Travel Risk Management Policy
- Introduction to ISO 31030
- How the Standard Can Assist in Achieving Duty of Care Compliance
- How to Implement the Standard
- Developing and Maintaining a Travel Risk Management Policy

## Who Should Attend

- Legal
- Human Resources
- Corporate Security
- Health & Safety
- Corporate Risk Management
- Internal Communications
- Board Representatives



## Webinar Speakers



### MODERATOR

**Jim Chiacchia**

*Vice President of Strategic Development, FocusPoint International*

Jim Chiacchia is the Vice President of Strategic Development for FocusPoint International. As a business development leader and international risk intelligence and security practitioner, Jim has worked extensively in the global security and crisis response market for the past decade. Jim's core competencies and areas of focus are centered around travel risk management and crisis response, with an emphasis on kidnap for ransom and extortion response, political risks, and natural and man-made disasters.



### PANELIST

**Chris Palmieri**

*Senior Director, Strategic Development, FocusPoint International*

Christopher Palmieri is the Senior Director of Strategic Development at FocusPoint International, where he is responsible for enterprise and channel sales, strategic development, client implementation, and account management. Christopher's areas of expertise are focused and centered around customizing travel risk and crisis management response programs for corporations, educational institutions, tour operators, and channel partners, as he brings just under a decade of experience in the global security and crisis response industry.



### PANELIST

**Roger Warwick**

*CEO, Pyramid Temi Group*

Roger is the founder and CEO of Italy's leading travel risk management organization, Pyramid Temi Group. The company has operations on all seven continents and serves corporate clients with specialized assistance for those traveling internationally. Roger has 40 years of hands-on experience in the international corporate security sector and is an expert on ISO standards; and represents Italy on the ISO 31030 "Travel Risk Management" technical committee of which he is a founding member. He is also a long-term member and voluntary leader of ASIS International. A frequent speaker at international academic and security sector events, Roger is also quoted on a regular basis in specialized publications.



### PANELIST

**Mark William Lowe**

*Senior Security Consultant, Pyramid Temi Group*

Mark is a Senior Security Consultant and Member of the Advisory Board at Pyramid Temi Group. He has almost 25 years of experience in the fields of security and risk assessment. In addition to his work in the private sector, Mark worked for several years as a consultant to the Italian Government's overseas security agency conducting both advisory and operational roles. In addition to security consulting and risk analysis, he specializes in the design and delivery of personal security, business security, and travel security training programs. He represents the Italian Association of Risk Managers on the ISO 31030 "Travel Risk Management" technical committee.

**Space is Limited.**

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